PLASTIC & COSMETIC CENTER OF SOUTH TEXAS

Disclosure Information

Welcome to the Plastic and Cosmetic Center of South Texas! Owned By Thomas T. Jeneby, M.D.

Dr. Thomas Jeneby is board certified by the American Board of Plastic Surgery and is licensed in the State of Texas, Florida, California, and Arkansas. He has been in practice since 2002 and attended James Madison University with a B.S. in Biology while serving on the Dean's List, Medical College of Virginia serving as AOA President and graduated top 10% of his class, University of Pennsylvania for General/Plastic Surgery combined fellowship. You may request his C.V which we keep on file. His training is his extensive in the field of Plastic & Reconstructive Surgery. Should you choose to have surgery at this organization, Dr. Thomas Jeneby will be the only one performing your surgery.

Additionally, this organization utilizes Board Certified credentialed anesthesia providers, with many years of experience and training licensed in the State of Texas.

Our team is made up of competent individuals that will assist in providing safe and ultimate patient care. We also have licensed aestheticians to take care of your skin care needs.

Please be advised that if you have a grievance or concern you may ask for grievance form from the receptionist or call the Accreditation of Healthcare Organizations at 800-994-6610 or email complaint@jointcommission.org.

If you have a suggestion, please place this in writing and hand it to the receptionist or mail it to the office.

We encourage all patients to be actively involved in their care, so please speak up and ask questions of anyone in this organization.

Additionally, please be advised that this organization does not recognize Do Not Resuscitate orders or Living Wills. If you have any questions, please see the receptionist. If you have a living will or other directive that you would like us to keep a copy of please provide us with a copy of that directive.

Infection Control: This practice educates staff upon hire and annually thereafter in hand hygiene and we follow the CDC guidelines for hand hygiene. We encourage staff to stay home when they are sick. We provide tissues and garbage cans throughout the facility and encourage everyone to cover their mouth when coughing or sneezing and then wash their hands.

Should you have a procedure or surgery in this organization we want you to that we value patient safety. Therefore you may hear us performing certain tasks or asking certain questions that may surprise you. Even though we may know you, we will ask you identifying information such as your date of birth or your address besides asking you to tell us your name. We take a pause or a "time out" before we actually start your procedure to assure once again that we have everything that we need and the entire team is in agreement. Only the physician performing your procedure will mark your surgical site. This organization adheres to strict infection control measures before, during and after your procedure including but not limited to: procedural technique, the environment of care, care of equipment and instruments, and education of all staff in the most up to date infection control measures.

JOINT COMMISSION ONLY: If any concerns about patient care and safety in the organization that the organization has not addressed, you are encourages to contact the organization's management. If you feel the concerns were not resolved through the organization, you are encourages to contact the Joint Commission by calling 800-994-6610 or emailing complaint@jointcommission.org.